



NEWSLETTER

NOVEMBER 2018



AGM 2018

Wed, 28 NOV | Family Life Centre

RESERVE YOUR SPACE NOW

SAVE THE DATE: The 43rd Annual General Meeting (AGM),

Takes place on 28 November 2018 at the Family Life Center. Members are invited to attend and participate. Formal notices will be sent out to all members, with more details about this opportunity to learn more and to get involved in the future business of our Credit Union. **PRE-REGISTER** to attend before 23 November and get automatically entered into a raffle for to win \$300.00 cash. The raffle winning member will be announced during the AGM. Are you interested in **VOLUNTEERING**? We are kindly requesting help from our members to assist with various AGM production activities. For more information about signing up to volunteer, call 949-8415.

COMPLIANCE ADVISORY

IS YOUR ACCOUNT AT RISK ?

If you have not yet updated all of the below listed information and documents on your account file, please be advised that your account may be non-compliant and will thereon incur a monthly charge of \$75 and restrictions on your account transactions. To avoid non-compliance charges and restrictions, please check your mail boxes for any requests to update your documents currently on your account files, or visit our Member Services Center during regular operation hours to update these documents:

1. Valid Passport (if expired)
2. Valid Driver's License (if expired)
3. Job letter (if job changed)
4. Utility bill (if address changed)
5. Account transaction profiles (current estimated monthly deposits)



EMPLOYEE OF THE QUARTER

Congratulations to Credit Risk Officer, Jason Hydes

NEW WEBSITE LAUNCH

Phase 1 of a project to improve online member services launched with a brand new look of the website. With even more new functions to come, the goal is to provide the most convenient and user-friendly, online service tool for our members.





ICU DAY RECAP



CHRISTMAS in November

Kick your holiday plans off early this November!
Apply now and get extra cash of up to **\$2500**

OFFER DETAILS

Special XPRESS OVERDRAFT Loan
Maximum borrow amount of \$2500
Up to 3 years to repay loan
No appointments
Application drop-offs only on:
-Mondays through Thursdays
-9 am to 1 pm
Deadline is **23 NOV 2018**

REQUIREMENTS

1. Completed application form
2. Valid ID
(passport, license or voter's)
3. Job letter
4. Pay slip(s)



For more info: **Email** loans@cicsacu.com.ky or **Call** 815-4222

FOLLOW @CREDITUNIONKY    TEL: 949-8415 WWW.CICSA-CREDITUNION.ORG

PHOTO CAPTIONS Top to bottom (top six photos): Spin-the-Wheel game winners from ICU Day Member's Appreciation Event held on 18 Oct, with members and kids enjoying a day of games and fun below. (middle photo): Board director, James Watler and Project Manager/Advisor to the CEO, Merisa Hydes with reps from Lions Club of Tropical Gardens and Breast Cancer Society, after Merisa opted to donate the funds meant for her retirement party to both charities. (below this photo): Merisa retires in style and grace with an honorary pinning for her generosity. (beside this photo): 166 member students posing with CEO, Patricia Estwick after receiving a total of \$200,000 in educational grants. (bottom left): Faylene Ebanks-Suckoo presents donation cheque to The Alzheimer's and Dementia Association alongside staff wearing Alzheimer awareness t-shirts for the day. (bottom right): Staff members wear green to build awareness of, and donate to, NCVO's radio-telethon.

